

# VEER SURENDRA SAI UNIVERSITY OF TECHNOLOGY BURLA ବୀର ସୁରେନ୍ଦ୍ର ସାଏ ବୈଷୟିକ ବିଶ୍ୱବିଦ୍ୟାଳୟ

(A UGC Recognized State Government University by an Act of Assembly, Estd. -1956)
P.O. Engineering College, Burla, Dist: Sambalpur, Odisha, (India) -768 018
Website: <a href="www.vssut.ac.in">www.vssut.ac.in</a>, E-mail: <a href="mailto:registrar@vssut.ac.in">registrar@vssut.ac.in</a>, Ph: (0663)2430573, Fax-2430592

No: VSSUT/DSW/ 1120 /2024 Date: 28/11/2024

#### **TENDER CALL NOTICE**

Sealed Bids (properly stitched separately) in two separate covers (Technical Bid and Price Bid) are invited by the "The Registrar, Veer Surendra Sai University of Technology, Odisha" from intending reputed, registered and experienced firms for Supply, Installation, Commissioning and Maintenance of equipment(s) for the procurement of Fully Automatic Organic Waste Composter Machine. The sealed quotations shall reach the undersigned by regd. / speed post / Courier services within the office hour by 5.00 P.M. of date 20<sup>th</sup> December 2024. Tender received beyond this date & time shall be rejected. "Tender for Fully Automatic Organic Waste Composter Machine" must be superscribed on the sealed envelope. The details of the equipment and their technical specifications are mentioned as below.

## **Details of the Equipment**

Product	Description	
Fully Automatic Organic Waste Composter Machine Without Heater	Yes	
Maximum intake capacity per day	100 Kg	
Composting Method	Fully Automatic Aerobic Composting Based On Thermophilic Bacterial Decomposition Without Any heater	
Out Put	FCO Standard Quality	
Total Machine Dimension (in mm) (LWH)	4036mm (L) X 1453 mm (W) X 1744 mm (H)	
Volume of Composting Chamber	3300 Liters	
Deodorizing Unit/Bio filter	Yes (separate unit come with machine)	

Deodorizing Unit/Bio filter	Sufficient to Cater Needs of System is Required		
Total Connected Load (in KW)	0.93 KW		
Volume reduction	75-80 %		
Voltage	415 V/ 50 Hz		
Power Supply	3-Phase (3Phase + 1 Neutral + 1 Earthing)		
Weight of Machine (Kg)	1300 Kg (Approx.)		
Composting process period	15 Days		
Control Panel	IP 65		

The Bidders may download the **Tender Documents** directly from the website available at **http://www.vssut.ac.in** and the Tender cost fee of Rs. 1000/- (Non-refundable) by way of separate Demand Draft drawn in favour of "The Registrar, Veer Surendra Sai University of Technology, Burla" payable at SBI, Burla should be enclosed along with the Bid. The Tender cost fee and the Earnest Money Deposit (EMD) amount should be submitted separately <u>in separate demand drafts</u>. In case of any bid clarification, responsibility lies with the bidders to collect the same from the website and the purchaser shall have no responsibility for any delay/ omission on part of the bidder.

## TIME SCHEDULE:

- a) Tentative date of commencement of downloading bidding document -29<sup>th</sup> November 2024 at 5.00 PM
- b) Last date and time for Receipt of bids 20<sup>th</sup> December 2024 up to 5.00 PM
- c) Time and date of opening of Tender & Technical bid 21st December 2024 at 11.00 AM
- d) PLACE OF OPENING OF TENDER AND ADDRESS FOR COMMUNICATION AND RECEIPT OF BID DOCUMENTS

#### THE REGISTRAR

# VEER SURENDRA SAI UNIVERSITY OF TECHNLOGY, ODISHA

At-Burla, Po-Burla Engineering College, Dist-Sambalpur-768018,

Tel. No-0663-2430211 Fax No-0663-2430204

S/D

REGISTRAR VSSUT, Burla

# **General Terms and Conditions**

# GENERAL TERMS & CONDITIONS OF CONTRACT FOR SUPPLY, INSTALLATION AND DEMONSTRATION OF <u>AUTOMATIC ORGANIC WASTE COMPOSTER</u> MACHINE

## 1. Document Establishing Bidder's Eligibility & Qualification

The Bidders shall furnish as part of the Bid the following Documents establishing Bidder's eligibility and qualification to the Purchaser's satisfaction.

- 1.1 Manufacturer / Authorized Distributor / Dealer having valid license / certificates for the quoted item and the direct Importers holding valid Import License Manufacturer / Authorized Distributor / Dealer of the product are eligible to participate in the Bid.
- 1.2 Bidders should have **ISI or equivalent** certification for quoted instruments and equipment. However, the Purchaser shall have the right to consider the items where ISI or equivalent certification is not applicable.
- 1.3 The Bidder whether manufacturer/ distributor/ dealer must have experience of supply and installation of the quoted items in reputed Government Institutions / Public Undertakings / reputed Private Institutions within India during last preceding 3(Three) years reckoned from the date of bid opening and the details must be submitted along with documentary proof.
- 1.4 The Bidders shall have to produce document in support of their service associates **nearest to Bhubaneswar/ Sambalpur**, Odisha / within Odisha state.
- 1.5 Bidder shall have to provide demonstration of hardware to Purchaser.
- 1.6 The Bidder shall quote items of one reputed Brand/model with all accessories in complete to perform functionality of Equipment.
- 1.7 Manufacturer has to submit copy of Industry Registration of quoted products and Tax Registration Certificate issued from the competent authority. In case of Authorized

Distributor / Dealer/ Suppliers have to submit Manufacture authorization along with copy of above documents of Manufacture Industry.

## 2. Document Establishing Goods Eligibility

The hardware and software offered against the schedule of requirement, should be in accordance with the stipulated specifications and of one reputed brand/model (N.B: Specifications of equipment of items are to be procured as per detailed specifications mentioned in pp. 01-02)

- 2.1 The documentary evidence establishing the brand and the model may be in the form of literature, pamphlets, manuals etc.
- 2.2 Detailed description of hardware and software with essential technical and performance characteristics may also be furnished.
- 2.3 The Bidders should clearly mention in their bid regarding the compatibility of the various equipment or the individual units.
- 2.4 The quantity shown in the bid can be increased or decreased to any extent depending upon the actual requirement.
- 2.5 The hardware should have testing certificate for its satisfactory functioning.

## 3. Technical Bid (COVER - A)

The following document should be submitted in cover-A.

- 3.1 Earnest Money Deposit (EMD)
- 3.2 Technical details of the equipment/hardware/firmware as per **Annexure-V**.
- 3.3 Copy of the manufacturing license/ import license/ Authorized Distributor/ Dealer certificates
- 3.4 Copy of the authorization from the Manufacturing Company in case of Authorized Distributor /Dealer along with Manufacturer Industry Registration and Tax Registration Certificate.

- 3.5 GST clearance certificate up to **date** where applicable/Copy of GST regd. certificate.
- 3.6 Performance/ Market standing certificate establishing that the Bidders have executed supply of similar items as mentioned in Schedule of Requirement of hardware and software to different Govt. Organizations/ Government PSUs / reputed Private Institutions.(proof of documents)
- 3.7 Copy of the IT PAN Card.
- 3.8 Detail name, address, telephone no. fax, and e-mail of the firm and of the Director/Managing Director / Proprietor of the firm (As per **Annexure IV**)
- 3.9 Address, Telephone No., e-mail, Fax of the Branch Office/ Contact Person/ Liaisoning Office in Odisha. (As per **Annexure IV**)
- 3.10 Power of Attorney/ Authorization to a person for liaisoning and monitoring the business on behalf of the manufacturer / bidder but not entitled to raise the bills.
- 3.11 Document if any to establish the recognition of the manufacturing unit in respect of ISO or equivalent.
- 3.12 The original bid document signed & sealed by authorized person in each page as a token of acceptance of all terms and conditions of the tender with original receipt.
- 3.13 Documentary evidence establishing that the hardware, software and ancillary services to be supplied by the Bidders shall confirm to the Bidding Document
- 3.14 Any deviation in the specification of the item including standard accessories / optional accessories in complete for functionality of hardware should be marked in **bold letters.**
- 3.15 Details of hardware, if any, should be provided.
- 3.16 The details of the service station / service associates nearest to Bhubaneswar/Sambalpur shall have to be submitted to qualify in the technical bid.

#### 4. Price Bid (COVER – B)

- 4.1 The hard copy of price bid giving the rates for various instruments & equipment and other items should be submitted along with sealed soft copy of price bid in Excel format through CD/Pen drive both in separate sealed cover hereinafter called Cover B (Price Bid). Price Bid (Cover B) of the bidders who qualify in Technical Bid (Cover A) will only be opened and will be communicated through E-mail/Fax.
- 4.2 Each quoted item and all accessories should cover the warranty / guarantee for **3(three)** years from the date of commissioning (**Annexure-II**).
- 4.3 The **Cover B** of the technically qualifying bidders shall be only opened at the Office of the "The **Registrar**, **Veer Surendra Sai University of Technology**, **Burla**" on the date and time to be communicated to them after technical evaluation of **Cover A by E-mail/Fax**.
- 4.4 The cost of standard accessories shall be included in basic price and optional accessories shall have to be quoted separately.

#### **5 BID CONDITIONS**

- 5.1 The quoted rate shall not vary with the quantum of order placed or destination point.
- 5.2 A copy of the original bid conditions and the schedules should be signed by the bidder at the bottom of each page with the office seal duly affixed and returned along with the bid. Bid schedule should be duly filled in with an **index** and **page number** for the documents, enclosures & EMD etc. **Paging** must be done for all the documents submitted.
- 5.3 Bids should be type written or Computerized and every correction/ over writing in the bid should invariably be attested with signature of the bidder with date before submission of the bids to the authorities concerned. No revision of price upward or downward will be allowed once the bid is opened. However, the purchaser shall have the right for considering the exchange rate of foreign currencies on verification of documents.

## 5.4 Language of Bid

The Bid prepared by the bidders and all correspondence and document relating to the bid exchanged by the Bidders and the *Purchaser*, shall be written in the English language.

Supporting document and printed literature furnished by the Bidders may be written in another language provided they are accompanied by an accurate translation of the relevant passages in the English language in which case, for purposes of interpretation of the Bid, the English translation shall govern.

#### 5.5 Bid Price

- The contract shall be for the full quantity as described above. Corrections, if any, shall be made by crossing out, initialling, dating and re-writing.
- All duties, taxes(excluding GST), and other levies payable on the raw materials and components, Forwarding and Handling charges, Insurance charges, commissioning including testing and training, any other charges if applicable shall be included in the basic unit price as per annexure-I.
- GST in connection with the sale shall be shown separately.
- The rates quoted by the bidders shall be fixed for the duration of the contract and shall not be subject to adjustment on any account.
- The price shall be quoted in Indian Rupees only.

#### 5.6 **GST** clearance

Copies of valid GST clearance Certificates shall be furnished by the Bidders and the originals of the above certificates shall be produced to the purchaser before placement of notification of award if asked for by the Purchaser.

#### 5.7 **EMD**

All bidders are required to submit **EMD** not less than 2% of the quoted amount in shape of **Demand draft** drawn in favour of "The Registrar, Veer Surendra Sai University of **Technology**, Burla" payable at SBI, Burla only. The EMD shall be in Indian Rupees (₹).

**NOTE:** Non-submission of EMD or submission of less EMD than the desired one shall result in rejection of Bid. The EMD deposited against other Bids cannot be adjusted or considered for this Bid. No interest is payable on EMD. Parties are invited to participate in all items or some items.

#### 5.8 SUBMISSION OF BIDS

## **Sealing and Marking of Bids**

Bid should be submitted in two Bid system containing two parts as detailed below.

Sealed Cover-A: Technical Bid.

## Sealed Cover-B: Price Bid (hardcopy & sealed soft copy in CD/pen drive)

Both the sealed envelopes should then be put in one outer cover and each cover should have the following indication:

i) Name of Dept.:
ii) Reference No of Bid
iii) Bid regarding
iv)Due date & time for submission of the Bid
v) Due date & time for opening of the Bid
vi)Name of the Firm

#### NOTE:

- A. Bids submitted without following two Bid system procedures as mentioned above will be summarily rejected.
- **B.** Please Note that **prices should not be indicated in the Technical Bid**. The Prequalification document including EMD as required in the Bid document should invariable be accompanied with the Technical Bid (**Cover A**).

The outer envelope shall indicate the name and address of the bidders to enable the bid to be returned unopened in case it is declared "late". If the cover containing the outer envelope is not sealed and marked as required, *Purchaser* will assume no responsibility for the bid's misplacement or premature opening.

The above procedure shall be adopted both for the Technical bid and price bid separately. Telex, cable, email or facsimile bids will be rejected.

## 5.9 Deadline for Submission of Bids

Bids must be received by the *Purchaser* at the address specified not later than the time and date specified in the Invitation of Bids. In the event of the specified date for the submission of bids being declared a holiday for the *Purchaser*, the bids will be received up to the appointed time on the next working day.

The *Purchaser* may, at its discretion, extend this deadline for submission of bids by amending the bid document, in which case all previous rights and obligations of the purchasers and bidders will remain same till the extended date.

#### 5.10 Modification and Withdrawal of Bids

No Modification and Withdrawal of Bids is allowed between the interval of time of submission and the last date and time of the bids.

No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the bidders on the bid form.

#### **5.11 BID OPENING**

- 5.12 The *Purchaser* will open all bids, in the presence of bidder's representatives who choose to attend at 21/12/2024 at 11.00 AM at the Office of the "The Registrar, Veer Surendra Sai University of Technology, Burla".
- 5.13 The bidder's representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of bid opening being declared a holiday for the *Purchaser*, the bids shall be opened at the appointed time and location on the next working day.
- 5.14 The bidder's names, and the presence or absence of the requisite EMD and such other details as the *Purchaser*, at its discretion, may consider appropriate will be announced at the opening. No bid shall be rejected at bid opening, except for late bids, which shall be returned unopened to the bidders.

#### 5.15 Acceptance of the Bid

- Bidders submitting bids would be considered who have considered and accepted all terms
  and conditions. No enquiries, verbal or written, shall be entertained in respect of acceptance
  or rejection of the bid.
- Genuine equipment(s) and software etc. should be supplied. Bidders should indicate the source of supply i.e. name and address of the manufacturers from whom the items are to be sourced.

Supply of equipment means – Installation and Commissioning (except civil works),
 Demonstration as well as Training at site. No separate charges will be paid on this account.

## 5.16 **Rejection of the Bid**

The Bid document shall be out-rightly rejected under following stipulation and no correspondence will be entertained whatsoever.

- If the Bidders has not furnished the required **Tender paper cost** and **EMD** or EMD exemption certificate from competent authority.
- If the Bidders has not submitted the Price as per the prescribed format Annexure-I
- Manufacturing Authorization Annexure-III and in case of Authorized Distributor / Dealer/Suppliers have to submit Manufacture authorization along with copy of above documents of Manufacture Industry.
- Photo copy of the up-to-date valid manufacturing license/ import license (if it is imported) /dealership certificate/Distributor certificate of the product along with Tax registration Certificate of Manufacturer issued from competent authority.
- If the bidders, whether manufacturer or authorized distributor/ dealer have not supplied the required quantity for qualification as per the eligibility criteria and not submitted the performance statement at **Annexure-IV** with supporting documents.
- If the bidder has not furnished technical details of the hardware with **one make & model** as per **Annexure-V**.
- If bidder will quote items of more than one make/model.
- If the bidders have not agreed to give **bid validity**.

## 5.17 Purchaser's Right to Accept any Bid and to Reject any Bid

The Purchaser reserves the right to accept or reject any bid and to annul the bidding process and reject all the bids without assigning any reason thereof at any time prior to award of Contract, without thereby incurring any liability to the affected Bidders or Bidders on the grounds of such action of the purchaser. In case no bidder qualifies as per qualifying criteria

and standards, purchaser may at his discretion relax qualification criteria for award of contract.

## 5.18 Evaluation and Comparison of Bids

The comparison shall be of FOR destination price basis including the price of all costs wherever applicable as well as duties and taxes (**but excluding GST**) paid or payable on Machineries, instruments & equipment incorporated or to be incorporated in the items including the warrantee/guarantee period from the date of installation.

- The Purchaser's evaluation of a bid will take into account, in addition to the bid price.
- The purpose of bid evaluation is to determine substantially responsive bid with the lowest evaluated cost, but not necessarily the lowest submitted price, which should be recommended for award.
- Evaluation of bids should be made strictly in terms of the provisions in the bid document to ensure compliance with the commercial and technical aspects.
- The past performance of the suppliers will be taken into account while evaluating the bids.
- Cost of the inland transportation, insurance and other costs within the Purchaser's Country incidental to delivery of the goods to their final destination;
- Delivery schedule offered in the bid;
- Deviations in payment schedule from that specified in the General Terms & Conditions of Contract;
- The performance and productivity of the equipment/ goods offered;
- The quality and adaptability of the equipment/ goods offered.
- Any other point as deemed proper to be incorporated by the evaluation committee.
- Alternative options of offer shall not be allowed.
- Each Bidder shall submit only one quotation with one make & model.
- The quotation would be evaluated separately for each item
- Sales Tax in connection with sale of goods shall not be taken into account in evaluation.
- Negotiation shall be made with the lowest evaluated bidder.
- Lowest evaluated price shall be taken in to consideration, but not the lowest quoted price.

## **6.0 Supply Conditions**

## 6.1 Delivery of Goods

The delivery of goods shall be made by the supplier to the Consignee in accordance to the order placed as shall be detailed in the Schedule of requirements & technical specifications. All the items must be delivered within 45 days from the date of issue of purchase order.

## 6.2 Instruments, Equipment, Demonstration cum Inspection

Purchaser reserves the right to ask for demonstration cum inspection of the equipment where ever applicable.

## 6.3 Inspection/ Test/Training

The supplier shall get each equipment inspected in manufacturer's works and submit a test certificate (New & Unused) and also guarantee/warranty certificate that the equipment confirms to laid down specifications.

The supplier shall invite the purchaser for pre-dispatch inspection. The Purchaser or his representative shall have the right to inspect/ examine/ test the goods in conformity with the contract awarded/supply order during the production or before dispatch from the manufacturer's premises. Such inspection and clearance will not prejudice the right of the consignee to inspect and test the equipment on receipt at destination.

The inspection/examination/ test may be conducted in the premises of the Supplier or at the goods final destination or at the premises of the consignee, as will be decided by the Purchaser.

The purchaser's right to inspect/ examine/test & where necessary to reject the instruments after the arrival of the goods at the final destination, shall in no way be limited or waived by the reason of the goods having been inspected and tested by the manufacturer previously. In case of rejection of the goods at the final destination after inspection and test as stipulated above and in case any inspected/ tested goods fail to confirm to the specification/ working condition, the purchaser may reject them and the supplier shall replace/ repair the same free of cost.

#### 6.4 Warrantee Period (comprehensive)

The Bidders must quote for a minimum period of **3** (**Three**) **years** of comprehensive **warranty** from the date of completion of the satisfactory commissioning as per (**Annexure-II**). This also includes all accessories related to instruments & equipment quoted for.

#### 6.5 Payment Terms

No advance payment will be made by the Purchaser to the supplier for performance of the contract. The 100% of the contract price shall be paid within 60 (sixty) days after satisfactory supply, installation, demonstration, Commissioning & training and stock entry of bills of the goods within due date of delivery subject to satisfactory performance of equipment(s).

## 6.6 **Transportation**

The Supplier shall be required to meet all transport and storage expenses until commissioning of the instrument(s) / equipment covered in the contract.

#### 6.7 Taxes and Duties

The Supplier shall be entirely responsible for payment of all Taxes, Duties etc. incurred until delivery of the contract goods to the Consignee.

GST as applicable is payable, to the suppliers of the State of Odisha if claimed in the Bid offer.

GST will be paid to the Suppliers of the outside State other than Odisha, if claimed in the Bid offer. Any revision of GST shall automatically be taken into account.

## 6.8 Incidental Services

The Supplier shall be required to provide any or all of the following services: (The cost should be included in the quoted Price)

- Furnishing of detailed literature/pamphlets/ circuit diagram/ operation & maintenance manual / drawings (as applicable) for each appropriate unit of supplied goods.
- Furnishing of tools required for assembly and / or maintenance of the supplied goods.

- Performance or supervision of on-site assembly and the supplied goods.
- Performance or supervision or maintenance and/ or repair of the supplied goods, for a period
  of time agreed by the parties, provided that this service shall not relieve the supplier of any
  warranty/ guarantee obligations under the contract.

## 6.9 Period of Validity of Bids

- The bid rates should be kept open/valid for a period of **180** days from the date the Bids are opened.
- A bid valid for a shorter period i.e. less than **180** days shall be rejected, as nonresponsive.
- In absence of any indication of the date of validity in the bid, it will be presumed that the offer will remain valid for the minimum period i.e. **180** days as prescribed above.
- In exceptional circumstances, the purchaser may solicit the bidders consent for extension
  of the period of validity. If agreed upon, the bid security so deposited shall also be
  suitably extended.

## 6.10 Commissioning Period

Maximum commissioning period is 15 days from the date of supply OR 60 days from the date of issue of Purchase Order failing which the purchaser will have the right to impose penalty for the delay period @ 0.5% per week of the contract value of item/items excluding taxes from the bill amount subject to maximum of 10%. However, Registrar has right to extend the delivery period/commissioning period in special cases.

## 6.11 Penalty against Non-Supply

In case of non-supply of Stores within the due date i.e. within the date of delivery the EMD deposited by the bidder shall be forfeited.

#### 6.12 **Rejected items**

No payment shall be made for rejected supplied items. Rejected items must be removed by the bidders within two weeks of the date of rejection at their own cost and replace immediately. In case these are not removed these will be auctioned by the purchaser (at the risk and responsibility of the suppliers) without any further notice.

# 6.13 Jurisdiction of the Court

The Purchaser and the Supplier shall agree that the competent Court at Sambalpur shall have the jurisdiction to try and decide anything between the parties and they may approach the Competent Court at Sambalpur if required at any time.

REGISTRAR VSSUT, Burla

# **ANNEXURE-I**

# Format for Price Scheduled

Sl.No	Description of Item and Model	Quantity	<b>Basic Unit</b>
•			Price
01.	Fully Automatic Organic Waste Composter Machine	01	

Delivery Mode: FOR VSSUT, Burla	
Total bid price F.O.R. VSSUT Burla {Same as Rs	grand total in (f) above} quoted items is
Place	Signature
Date:	Name
	Business Address
	Email
	Contact Number
	Affix Rubber stamp
Note:-	
1. GST in connection with the items shall be shown	separately.
<ol> <li>The stipulations in Technical Specification will s</li> <li>The supplier shall keep sufficient stock of spare spares are required to be imported, it would be the rethem custom cleared and pay all necessary duties.</li> </ol>	s require during warranty period. In case the
Place:	
Date:	G: ( CD:11
	Signature of Bidder Business Address
	Seal of the Bidder

#### ANNEXURE-II

#### WARRANTY MAINTENANCE CONTRACT AGREEMENT.

THIS AGREEMENT made theday of, 20 between the "The
Registrar, Veer Surendra Sai University of Technology, Burla" (hereinafter "the Purchaser")
of the one part and M/s (herein after
called "the Supplier") of the other part:
WHEREAS the Purchaser invited bids for certain Goods & ancillary services viz, supply and
commissioning of the instruments & equipment at Burla, Sambalpur including Comprehensive
Warranty Maintenance Services and has accepted a bid by the Supplier for the instruments &
equipment specified below at the Consignee site including Comprehensive Warranty
maintenance Services for a period of 3 (Three) year from the date of installation &
commissioning of the instruments & equipment as per award of Contract No
Dated

## Name of the Equipment & machineries Qty

(To be filled in as per details of goods in the award of Contract)

#### NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- 1. Maintenance Services shall consist of Preventive and Corrective maintenance of equipment specified above & will include repair and replacement of parts free of cost during the warranty period of the equipment(s).
- 2. Preventive maintenance, six monthly once, which includes:
- 2.1 Check-up to ensure that device connection is proper, cabling is at proper condition etc.
- 2.2 Cleaning of the above instruments & equipments and checking the System Performance.
- 3. The Supplier is to furnish the tentative schedule of the preventive maintenance of Warranty Maintenance Contract (WMC) to be carried out.
- 4 The parts replaced must be new parts or equivalent in performance to new parts.
- 5. The Supplier will also provide the same maintenance service in case of the movement of equipment from the place of original installation to a different place or location, if the equipment is shifted by the Purchaser to another place or location at the cost and risk of the purchaser.
- 6. Any complaint informed through telephone must be acknowledged with a Complaint No. by the Supplier which will be noted by Consignee. All further contact with the Supplier on such complaint will be initiated through that Complaint No. Once rectification done, that No. will be cancelled by both parties. A register is to be maintained by the Supplier where complaints are to be noted along with Complaint No.
- 7. The maintenance shall normally be done at the earliest.

- 8. The Service Engineer of the Supplier will be allowed to handle the respective plant & machineries only in presence of the officer in charge at the Consignee site.
- 9. The Supplier should ensure that maintenance job is not hampered/ delayed due to paucity of spares/inadequate manpower etc.
- 10. The Supplier should submit the services call report, to the Consignee for each and every service call without fail.
- 11. The Supplier evaluation data format for the WMC of Consignee systems may be filled up for necessary action.
- 12. All formats after filled up should be signed at the end of each page by the Supplier.

Signature
For the Supplier
Name:
Designation:
Address:
Telephone No:

## **ANNEXURE-III**

## MANUFACTURES' AUTHORISATION FORM

	No	/ Date	/	
То				
The Registrar,				
VSSUT Odisha				
Burla, Sambalpur	•			
Dear Sir, Bid No		_		
We			who	are established and
reputable manufacturers	of			_having factories at
				(Address of
Factory) do hereby aut				,
address of Agent) to subr	nit a bid and si	gn the contract with	you against the	above bid.
* No company or firm o	r individual ot	her than M/s		are authorized
to bid and conclude the c	ontract in regar	rd to this business ag	gainst this specif	ic invitation for bid.
We hereby extend our for	ıll guaranty an	d warranty as per g	general condition	ns of contract for the
goods and services offere	ed by the above	firm against this bio	d.	
				Yours faithfully,
		(Signatur	e for and on beh	alf of Manufacturers)

Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person, competent and having the power of attorney to bind the manufacturer. It should be included original by the Bidders in its bid.

- This para should be deleted for simple items where manufacturers sell the product through different stockiest.
- The Supplier/Managing Director of the Company (if the supplier is a Company) or the Power of Attorney Holder having specific power to sign the contract can only sign the contract/execute the agreement.

## **ANNEXURE-IV**

## **DETAILS OF THE BIDDERS**

Bid Reference No.

Name and address of the Bidder:

- 01 Name of the bidder
  - a) Full postal address
  - b) Full address of the premises
  - c) Telegraphic address
  - d) Telephone number
  - e) Fax number
  - f) E mail:
  - g) PAN No
  - h) TIN No
- 02 Total annual turn-over (value in Rupees)
- 03 Quality control arrangement details
- 04 Test certificate held
  - a) Type test
  - b) BIS/ISO certification
  - c) Any other
- 05 Details of staff
  - a) Technical
  - b) Skilled
  - c) Unskilled
- 06 Branch Office/ Contact Person/ Liaisoning Office in Odisha.
  - a) Address
  - b) Telephone No.
  - c) e-mail,
  - d) Fax

Signature and seal of the Bidder

# **ANNEXURE-V**

# Technical details of the equipment/ hardware/ firmware to be supplied by the bidder

Bid Sl. No. of the item	Tender specification	Bidders Specification with make and model no (Enclose manufactures catalogue / brochure for each item)	Deviation if anyWith university specification

Signature and seal of the Bidder